

# Touch ID Authentication

### **Touch ID Prerequisites:**

- Hardware & Software
  - iOS 8 or later
  - iPhone 5S
  - iPhone 6
  - iPhone 6 Plus
  - Latest generation iPad enabled with Touch ID
- You must set up Touch ID Finger Print from within the iOS.
   Go to → Settings | Touch ID | New Touch ID on the device to set this up.
  - **Note:** Only one (1) Touch ID is permitted per device. Multiple users cannot use Touch ID on the same device even if they have different logins/accounts.

## Setting up Touch ID Authentication within the App:

1. Login to the application and select Menu.



2. Navigate to **Preferences**, select **Security Preferences** and enable the Touch ID toggle.





#### 3. View the feature description and click **Continue** to enable it.



4. Re-enter your login credentials and click Authorize.

| Touch Authentication                                    | ×  |
|---|--|
| login ID and password to confirm active<br>nentication. | ation of   |
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| Authorize   |  |
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|   | Touch Authentication login ID and password to confirm active entication. d Authorize |

#### 5. On the next prompt, hold your finger over the Touch ID button on the device.



6. Once accepted, you will be taken back to **Security Preferences** where the Touch ID toggle will be on.

| Menu Security Preference | s  |
|--------------------------|----|
| Change Password          | >  |
| Secure Delivery          | >  |
| Touch ID                 | On |
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7. Test the Touch ID authentication by logging out and logging back in. Hold your finger over the Touch ID button on the device to log in.

|                       | Touch Authentication X  |
|-----------------------|---|
| Enter yo<br>activatio | ur login ID and password to confirm<br>n of Touch Authentication. |
| Login                 | D   |
|                       |   |
|                       |   |
| T                     | Touch ID for "A+ Mobile"<br>Place finger on Home button           |
|                       | Cancel  |
|                       |   |
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|                       |   |

# When changing your online banking password, you will need to re-set your Touch ID Authentication:

1. From the app, hold your finger over the Touch ID button on the device.



2. Enter your login ID and new password. Click Authorize.

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| Login            | ID            |               |          |               |               |             |               |             |
| Passw            | ord           |               |          |               |               |             |               |             |
|                  |               |               | А        | uthori        | 78            |             |               |             |
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3. You will receive a Touch ID Enabled message to show you were successful and then you will be taken into your account.

