

[0:00:00.360] – Speaker 1
Setting Up A Security PIN: How-To

[0:00:04.380] – Speaker 1
A+FCU is committed to protecting your personal information and the money you work hard for.

[0:00:10.638] – Speaker 1
To ensure we speak only to authorized persons concerning an account, we must first validate a caller's identity.

[0:00:17.454] – Speaker 1
Members do this by answering security questions or establishing and providing a Security PIN.

[0:00:22.967] – Speaker 1
This four-digit number adds an extra layer of security to your account and allows us to help you quicker.

[0:00:29.868] – Speaker 1
You can set up a Security PIN upon joining online, at a branch, or the next time you call our Member Contact Center.

[0:00:36.731] – Speaker 1
If you choose to create a Security PIN, avoid using the following: [Four consecutive numbers; Your ATM or debit card PIN; Social Security number; Date of birth; Address information]

[0:00:49.560] – Speaker 1
Here are some additional recommendations to keep in mind: [Don't share PIN with others; Verify legitimacy of calls you didn't initiate; Avoid disclosing sensitive information over the phone; Ignore unsolicited sales calls]

[0:00:59.400] – Speaker 1
Rest assured we have your best interest and safety in mind, and we continue to work hard to earn your trust.