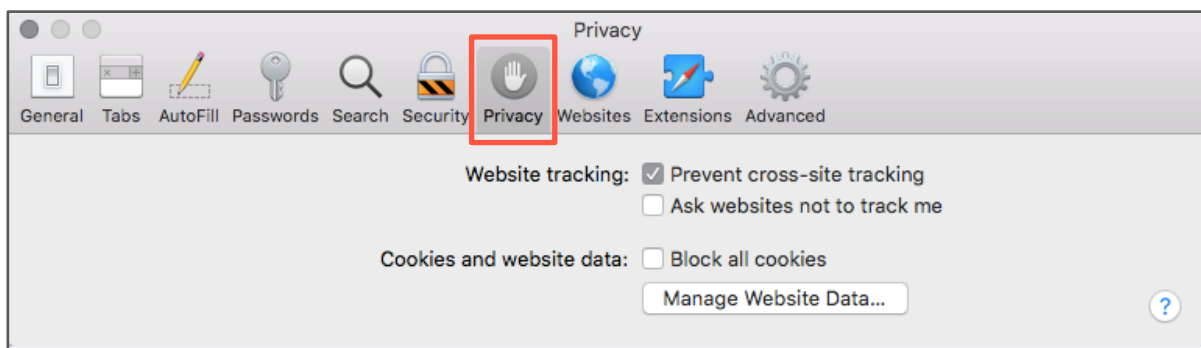



## Optimal Browser Settings for Apple® Safari® 11 on Mac OS

Each time you log in to our website, it evaluates whether you're using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by phone call or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser.

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our website cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how:

1. In the left corner of the toolbar, click **Safari** to display a menu.
2. Click **Preferences** to display the Preferences box. Then click **Privacy** to display that tab.



3. Under **Cookies and Website Data**, make sure **Block All Cookies** is unchecked.
4. Click the close button  to save your settings and exit the Preferences box.
5. Restart your browser and log into our website.

You could be required to get one more secure access code to gain access to your online banking, however, after registering the device/browser, you should not be required to get another in future sessions.

## Frequently Asked Questions

### How do I find out which version of Safari I'm using?

- Open a Safari browser window.
- Click on **Safari** in the top left hand corner.
- Click on **About Safari**.

### How do I update Safari to the most up-to-date version?

- Go to the **App Store** on your Mac.
- Click on **Updates** at the top.
- Updates for Safari will be listed here.

### How do I clear cookies in Safari?

- Open a Safari browser window.
- Click on **Safari** in the top left hand corner.
- Choose **Preferences**.
- Click on **Privacy** at the top.
- Click on **Manage Website Data**.
- To remove just our cookie, highlight our website (**aplusfcu.org** or **homebanking.aplusfcu.org**) and click remove.
- You can click on **Remove All** if you wish to remove all cookies from your browser.

### How do I remove the autofill information so my online banking credentials are not stored?

- Open a Safari browser window.
- Click on **Safari** in the top left hand corner.
- Choose **Preferences**.
- Click on **AutoFill** at the top.
- To remove the autofill information for only A+FCU, click Edit to the right of **User Name and Passwords** or click **Passwords** at the top.
  - If you want to remove ALL user names or passwords for any site, uncheck the box for **User Name and Passwords**.
- Find **aplusfcu.org** and/or **homebanking.aplusfcu.org** and click to highlight.
- At the bottom, click **Remove**.
- You can exit the settings by clicking the red dot when you are done.