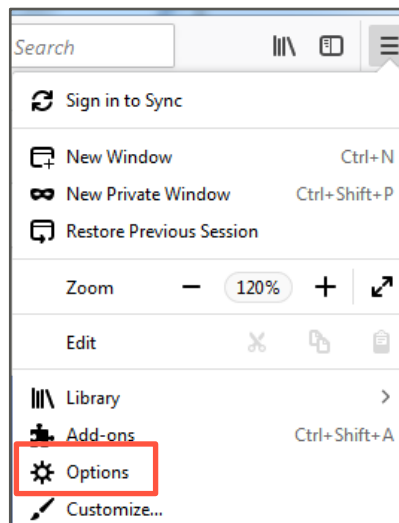


Optimal Browser Settings for Mozilla® Firefox®

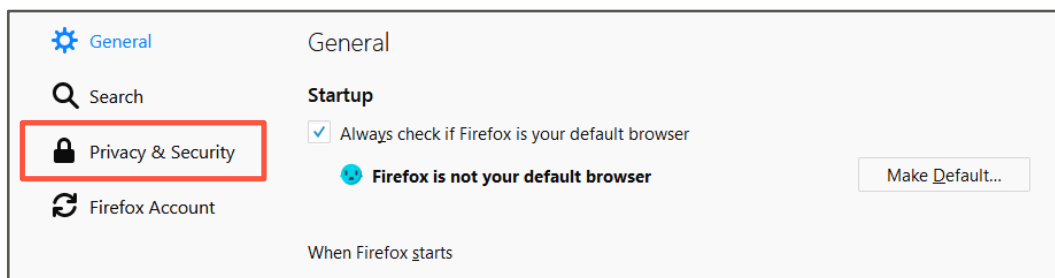
Each time you log in to our website, it evaluates whether you're using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by phone call or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser.

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our website cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how:

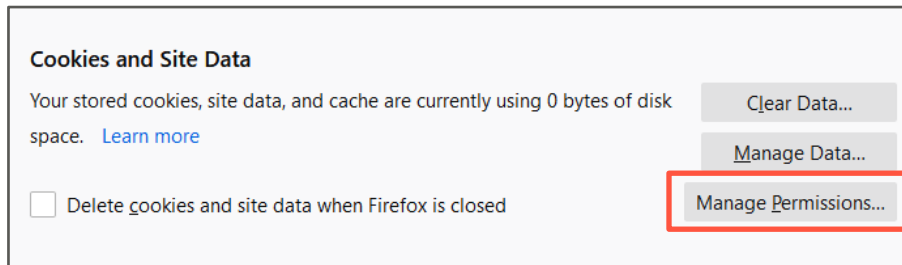
1. Click on the three horizontal lines in the top right hand corner of the browser.
2. Select **Options** at the bottom.



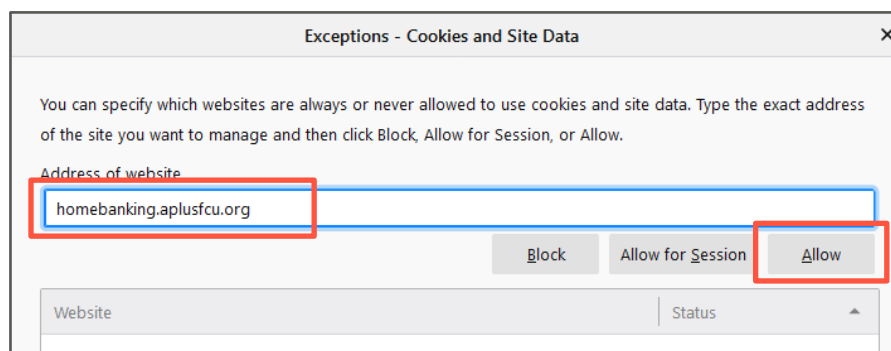
3. From the **Options** window, click **Privacy & Security**.



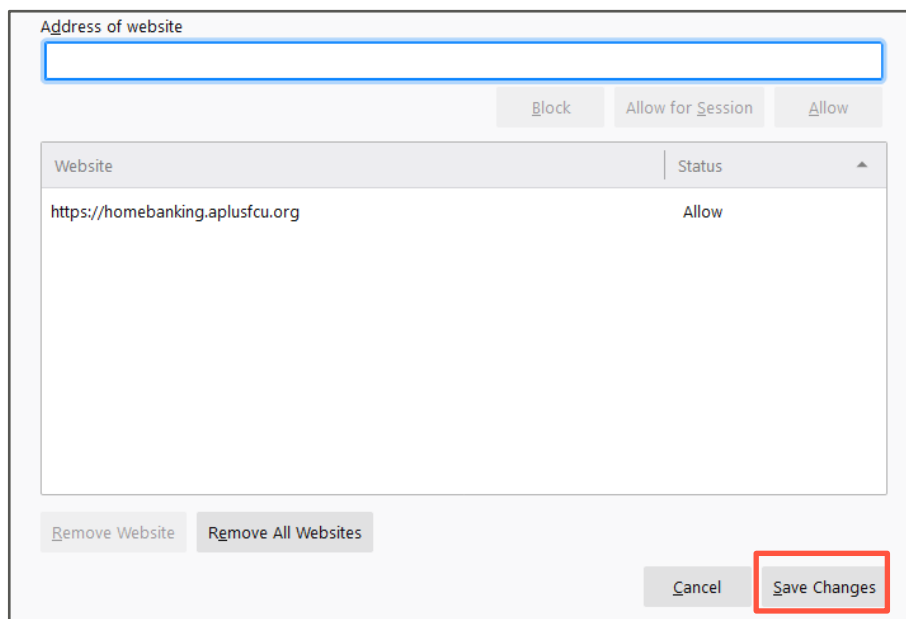
4. Under **Cookies and Site Data**, click on **Manage Permissions**.



5. In the box below **Address of Website**, enter **https://homebanking.apluscu.org** and select **Allow**. This adds the A+ Online Banking website to the exception list to allow cookies to be saved.



6. Click **Save Changes**.



7. Exit Settings, restart your browser, and log into our website.

You could be required to get one more secure access code to gain access to your online banking, however, after registering the device/browser, you should not be required to get another in future sessions.

Frequently Asked Questions

How do I update Firefox to the most up-to-date version?

- Click on the three horizontal lines in the top right hand corner of the browser.
- Click on **Help**.
- Click on **About Firefox**.
- It will automatically check for updates and provide you with the version you're running. If an update is available, it will provide an option to update at that time.

How do I clear cookies in Firefox?

- Click on the three horizontal lines in the top right hand corner of the browser.
- Choose **Options** from the Menu.
- Click on **Privacy & Settings**, located on the left hand side.
- You can clear all cookies by going to **Clear Data** under **Cookies and Site Data**.
 - A popup window will appear asking you to confirm that you are ok with all cookies and site data being removed. If yes, click on **Click Now**.
- You can clear cookies for specific sites by going to **Manage Data**. From there, select the websites you want to clear.

How do I remove the autofill information so my online banking credentials are not stored?

- Click on the box with the three horizontal lines located in the top right hand corner of the browser.
- Choose **Options** from the Menu.
- Click on **Security**, located on the left hand side
- Click on **Saved Logins** located under Logins.
- Find the site named aplusfcu.org and click on it once to highlight it.
- Click on **Remove**.
- You may also have saved information for secure1.onlineaccess1.com, you can click on it to highlight and choose Remove.
- Once you have removed the two sites from the list click on **Close**.