



Touch ID & Fingerprint ID Authentication

Last updated: July 2017

Touch ID & Fingerprint ID Prerequisites:

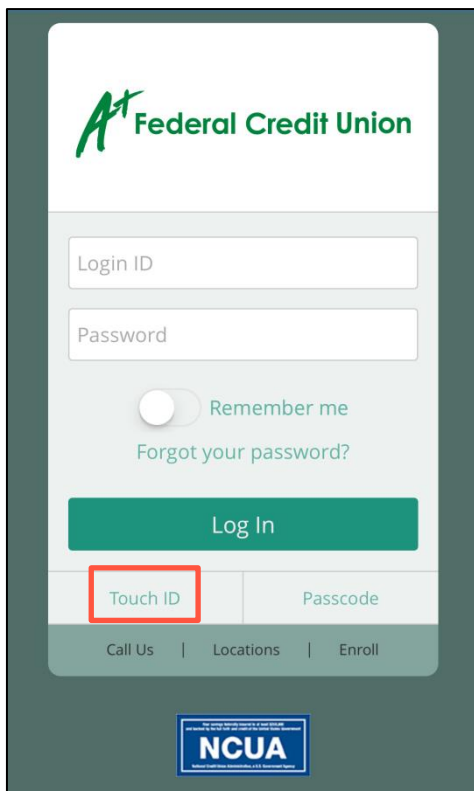
- Hardware & Software
 - iOS 8, 9.X, and iOS 10.X with Touch ID
 - Android 4.2.X and later with Touch capability
- You must set up Fingerprint ID from within the device's operating system.
 - iOS: Settings > Touch ID > New Touch ID
 - Android: Settings > Security/Lock Screen and Security > Fingerprints/Add Fingerprint

Note: Only one (1) Fingerprint ID is permitted per device. Multiple users cannot use Fingerprint ID on the same device even if they have different logins/accounts.

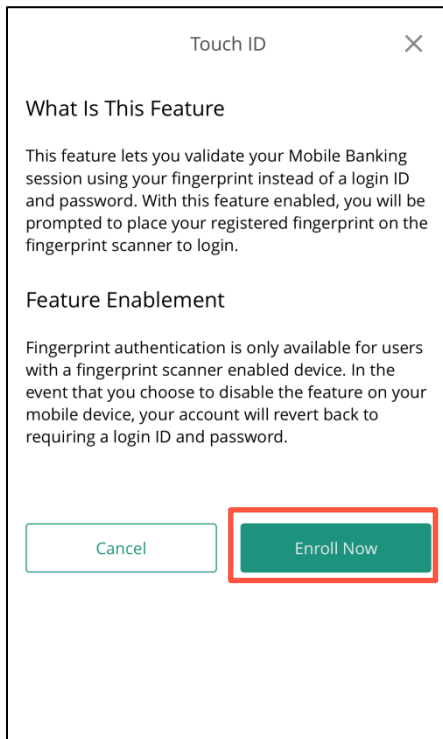
iOS Device

Setting up Touch ID Authentication within the App:

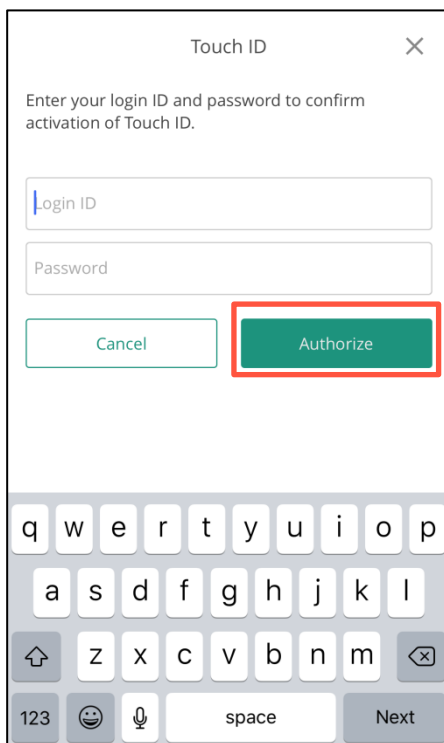
1. Launch the A+ Mobile App. Click on Touch ID.



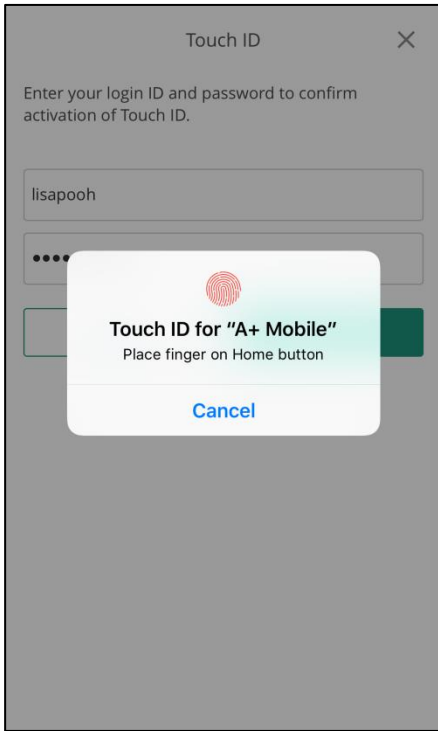
2. Review the Touch ID Login description and click on Enroll Now.



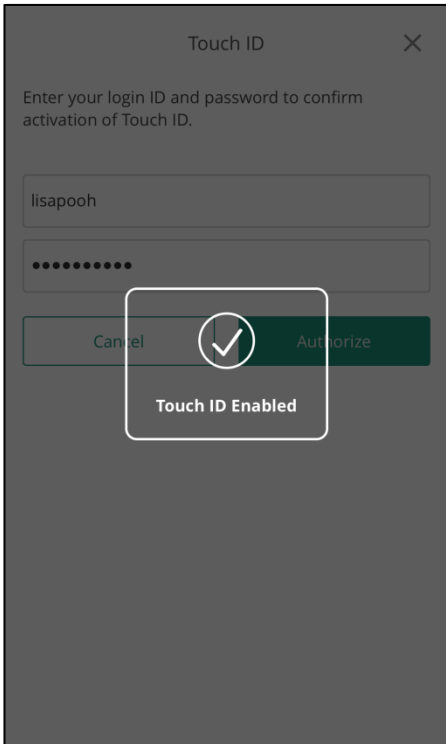
3. Enter login ID and password. Click Authorize.



4. Place finger on Home button to verify fingerprint.

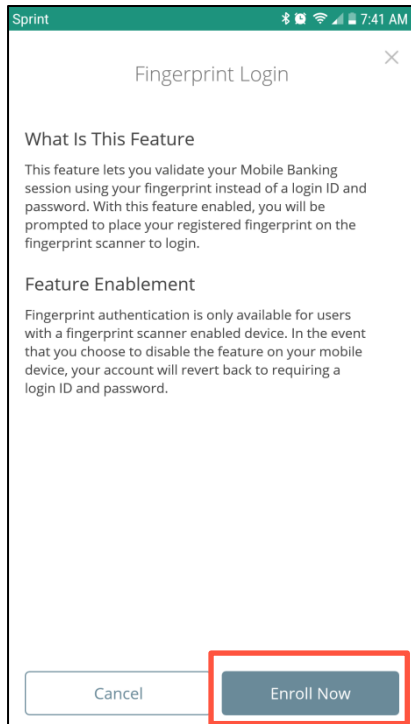


5. Touch ID Enabled screen will display. Continue through the login process.

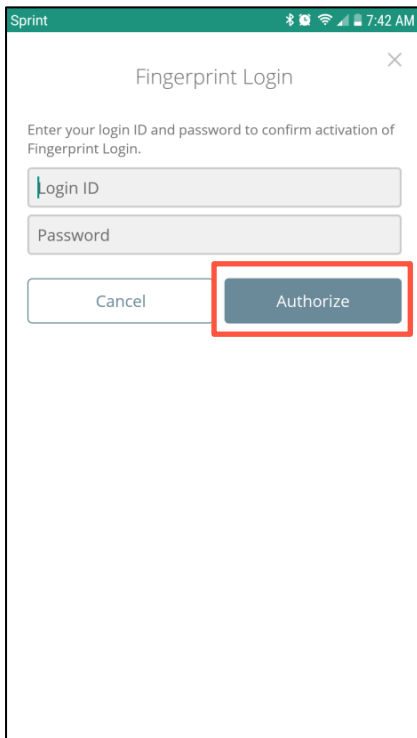


Android Device Setting up Fingerprint ID Authentication within the App:

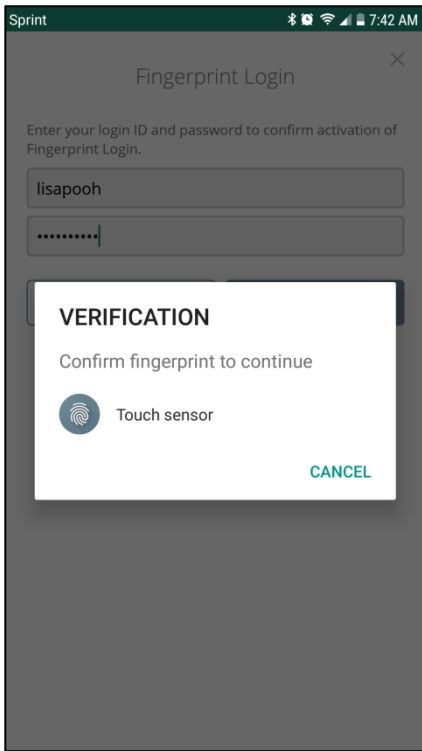
1. Launch the A+ Mobile App. Click on Fingerprint Login.
2. Review the Fingerprint Login description and click on Enroll Now.



3. Enter login ID and password. Click Authorize.



4. Touch sensor to verify fingerprint.



5. Fingerprint Verified screen will display. Continue through the login process.