


Optimal Browser Settings for Mozilla® Firefox®

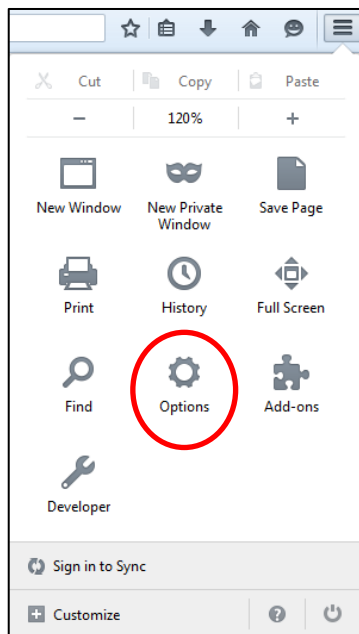
Running on Microsoft® Windows®

Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

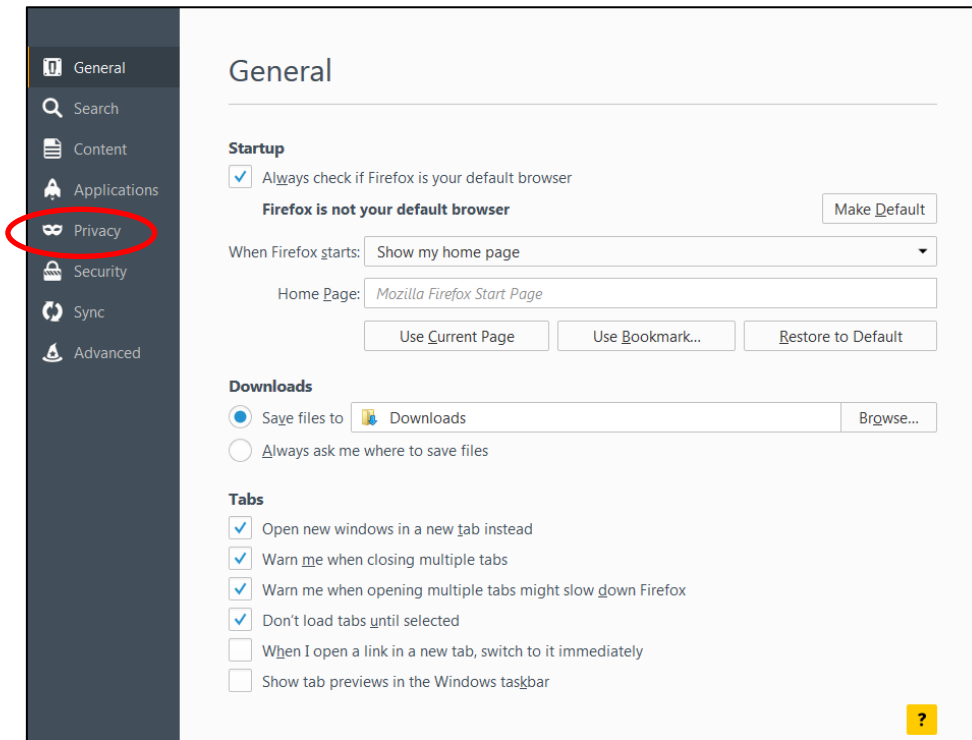
On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.

Set your computer to keep all web site cookies

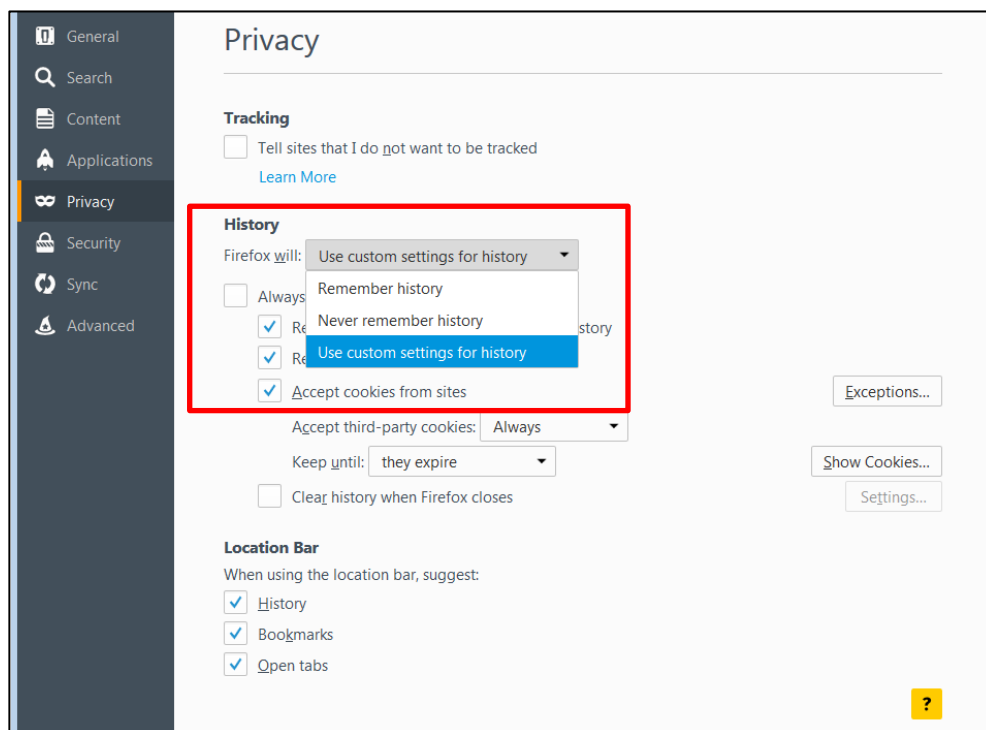
1. Open a Firefox browser window and click on  in the top right hand corner.
2. Select Options at the bottom.



3. On the Options window, click **Privacy**.



4. In the History section, select **Firefox will: Use custom settings for history**.



5. Under History, make sure:

- **Always use private browsing mode** is unchecked
- Check box for **Accept cookies from sites** is selected
- Check box for **Accept cookies from sites** is selected
- Check box for **Accept third-party cookies** is selected (it is acceptable for other check boxes to be selected)
- **Keep until they expire** is selected in the **Keep until** setting

The screenshot shows the Firefox History settings page. A red rectangular box highlights the following options:

- Always use private browsing mode
- Remember my browsing and download history
- Remember search and form history
- Accept cookies from sites
- Accept third-party cookies: Always
- Keep until: they expire
- Clear history when Firefox closes

Buttons for 'Exceptions...', 'Show Cookies...', and 'Settings...' are visible on the right side.

6. Click **Exceptions**.

This screenshot is identical to the previous one, but the 'Exceptions...' button on the right side is circled in red to indicate it should be clicked.

7. In the box below **Address of website**, enter **https://secure1.onlineaccess1.com/** and select **Allow**. This will place our website in the Site box so that the browser always allows cookies to be saved for that page.

The 'Exceptions - Cookies' dialog box is shown. It contains the following elements:

- Text: "You can specify which websites are always or never allowed to use cookies. Type the exact address of the site you want to manage and then click Block, Allow for Session, or Allow."
- Text: "Address of website:"
- Text input field: "https://secure1.onlineaccess1.com"
- Buttons: "Block", "Allow for Session", "Allow"
- Table with columns "Site" and "Status":

Site	Status
secure1.onlineaccess1.com	Allow
- Buttons: "Remove Site", "Remove All Sites", "Close"

8. Click **Close**.
9. Click **OK**.

Restart your browser so that the setting can take place. You might be prompted to receive a new code when you log in to our website but the browser should remember the code this time since the settings were changed. Select **Register computer for future use** when prompted. The next time you log in, you should not need a code.

Thank you for your patience in performing these steps. Please contact us if you have questions.

Frequently Asked Questions:

How do I remove cookies?

- Click on the box with the three horizontal lines located in the top right hand corner of the browser.
- Choose **Options** from the Menu.
- Click on **Privacy**, located on the left hand side.
- Under History there is a blue hyper link that states “Clear your recent history”. **Click** on it.
- Make sure that Cookies and Cache are both checked. You may keep the other boxes checked if you wish or unselect them so they are not removed.
- Once you have made the selection, click on **Clear Now** at the bottom.
- It will remove the cookies and cache, and then take you back to settings.
- You may exit the settings at this time.

How do I remove the autofill options for online banking?

- Click on the box with the three horizontal lines located in the top right hand corner of the browser.
- Choose **Options** from the Menu.
- Click on **Security**, located on the left hand side
- Click on **Saved Logins** located under Logins.
- Find the site named aplusfcu.org and click on it once to highlight it.
- Click on **Remove**.
- You may also have saved information for secure1.onlineaccess1.com, you can click on it to highlight and choose Remove.
- Once you have removed the two sites from the list click on **Close**.