


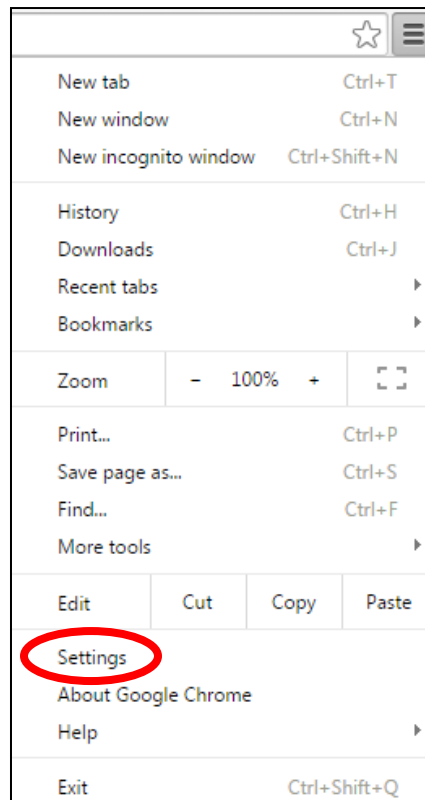
Optimal Browser Settings for Google Chrome™ Running on Microsoft® Windows®

Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

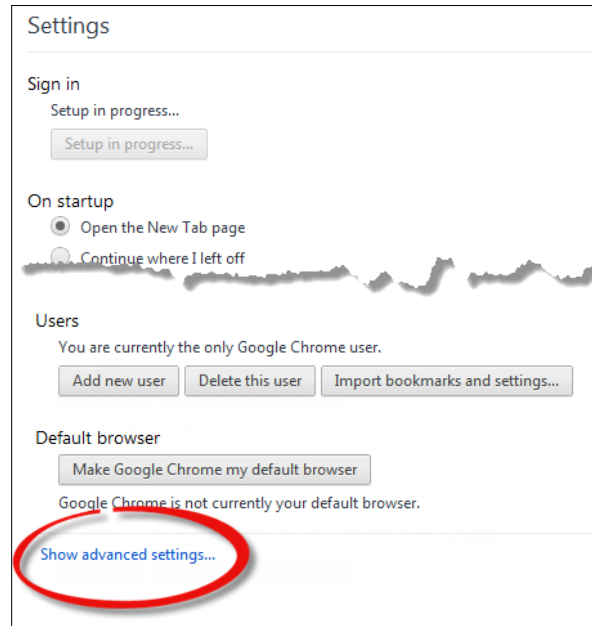
On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.

Set your computer to keep cookies for our site

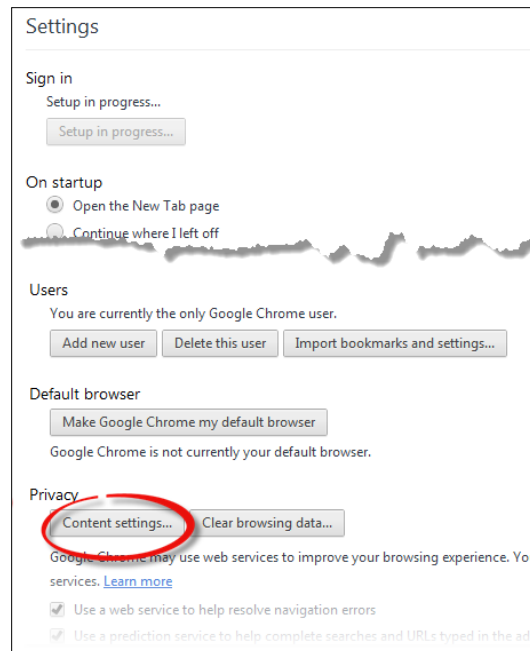
1. Click on this icon () in the top right corner of the browser.
2. Select **Settings**.



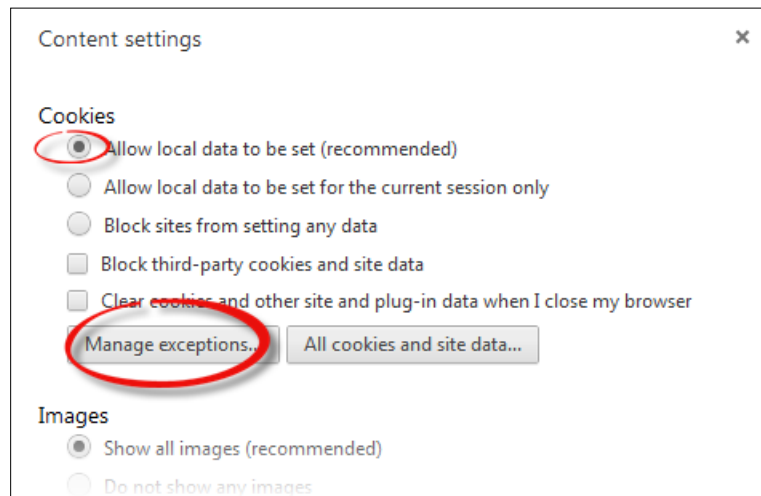
3. At the bottom of the Settings window, click **Show Advanced Settings**.



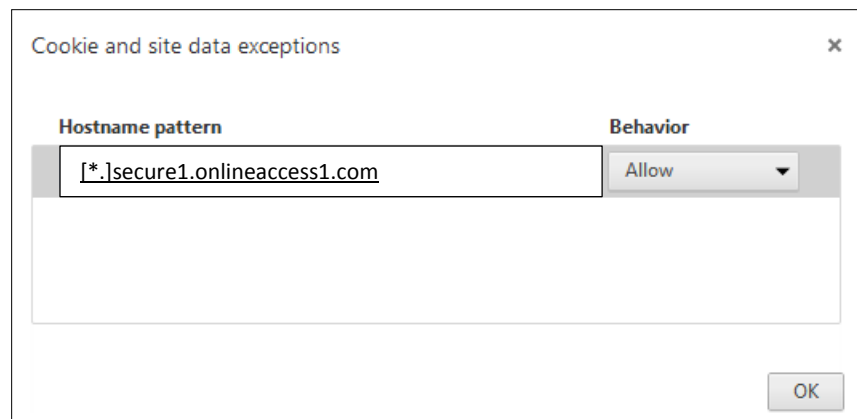
4. In the Privacy section, click **Content settings**.



5. In the Cookies section, make sure that **Allow local data to be set** is selected. Click **Manage Exceptions**.



6. On the Cookie and site data exceptions window, click in the **Add a new hostname pattern** box. Type `[*].secure1.onlineaccess1.com` (as shown below).



7. In the **Behavior** box, select **Allow**.
8. Click **Done**.
9. Click **Done**.
10. Exit the Settings window.
11. Restart the browser so that the new settings can take place.
12. Log in to our website. You might be required to get another secure access code so that the browser can save it. Select **Register computer for future use** when prompted.

The next time you log in, you should not need a code.

Thank you for your patience in performing these steps. Please contact us if you have questions.

Frequently Asked Questions:

How do you clear cookies in Chrome?

- Go to into your **Settings** (click on the three vertical lines in the top right corner, then Settings).
- Click on **Show Advanced Settings** at the bottom (blue hyperlink).
- Scroll down just a little bit and you will see a section titled **Privacy**.
- Click on **Clear Browsing date...**
- Make sure that the drop down at the top states “the beginning of time”.
- Make sure that “Cookies and other Site and plugin data” and “Cached images and files” are checked. You are welcome to check any of the other options if you wish to remove them as well.
- Click on **Clear Browsing Data** at the bottom.
- The system will clear the information and take you back to your settings. You can exit the settings at this time.

How do I remove the autofill information so my online banking credentials are not stored?

- Go to into your **Settings** (click on the three vertical lines in the top right corner, then Settings).
- Click on **Show Advanced Settings** at the bottom (blue hyperlink).
- Scroll down and you will see a section titled **Passwords and Forms**.
- If you do not want it to offer to save your passwords, then uncheck **Offer to save your web passwords**. If you want it to ask you this questions every time, then you can keep it checked. You will have to option to decline on each website you enter information on.
- Click on **Manage Passwords** (beside the “Offer to save your web password”).
- Your password for A+ Online will be saved under **aplusfcu.org** and/or **secure1.onlineaccess1.com**.
- To remove the information click on each one to highlight it and then click on the **X** located on the right side of the entry.
- Once you have removed the information, click **Done**.